

Lawful, Non-Discriminatory Check-In Policy

A front-desk policy template based on Indian law, not local custom or assumption.

What We Require At Check-In

- Valid government-issued photo ID from every adult guest (Voter ID, Driving Licence or Passport).
- Confirmation that every guest is 18 years of age or older.
- Accurate details entered into the guest register, exactly as for any other booking.

What We Will Never Ask For

- A marriage certificate or any other proof of marriage.
- Matching surnames, "Mr and Mrs" naming, or matching home addresses on ID.
- A stated relationship, family status, or any explanation of why guests are travelling together.

For Staff: If Questioned By Outside Parties

- Section 294 IPC (now Section 296, Bharatiya Nyaya Sanhita) covers obscene acts in a public place only. It does not apply inside a private hotel room.
- Ask anyone claiming police or official authority to show ID and state the specific legal provision they are acting under.
- Cooperate with genuine police response to an actual complaint, but record the interaction in writing and notify the duty manager immediately.
- Never disclose guest details or take action against a booking based solely on an assumption about marital status.

Legal Basis

Madras High Court (December 2019): no law or regulation forbids unmarried persons of the opposite sex from occupying a hotel room as guests, and a live-in relationship between consenting adults is not an offence. • Justice K.S. Puttaswamy (Retd.) v. Union of India (2017): the Supreme Court recognised privacy, including decisions about intimate personal relationships, as a fundamental right under Article 21.

This template is general information based on publicly reported law and court rulings as of August 2026, and is not a substitute for legal advice on a specific situation. Adapt property name, letterhead and internal escalation contacts before use.